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Re: EPA National Water Event 2020 – Online Conference

Dear Kerry

I wish to express my appreciation for the excellent conference management service provided by you and your team for our EPA National Water Event 2020.

As the impact of Covid-19 became clear, we were faced with the prospect of cancelling our annual water event for this year. We decided to experiment with the idea of virtual conferencing, and we are really glad we did.

It turned out to be our largest ever water event, with over 1,200 attendees over the two days, from all across the country and overseas. We are delighted the event was such a success, thanks in no small part to the service provided by your team. Your organisation skills and attention to detail were excellent, and the experience of your team was evident in your approach to planning & delivery.

I look forward to working with you again in the future.

Yours sincerely

Andy Fanning
Programme Manager